



# Newsletter

April-June 2017

## Upcoming In-Service Dates

Our next annual in-service dates are coming up and go from 8:30am-4:30pm. Don't forget to contact HR to sign-up!

Batavia: 5/18, 5/19

Buffalo: 5/5, 5/8

Geneva: 5/3, 5/4

Rochester: 5/10, 5/17, 5/22, 5/24, 5/25, 5/30

## Shout outs!

Welcome to...

Jennifer McCarty, Batavia Office Coordinator/  
Care Team Admin

Lorie Sagar, HCSS Supervisor

Congratulations to the following team members on their new positions!

Sandi Nichols, HR Compliance Coordinator

## The Batavia office has moved!

The new address is:

216 East Main Street, Suite 20

Batavia, NY 14020

Phone number remains the same-

585.219.4427



## AIDE of the Month

Congratulations to Theresa Rudd, CCOR's first Aide of the Month! Theresa has been with the CCOR family since February of 2014. Theresa tells us that she is "a determined, dependable and likeable 39 year old with 5 children. Eventually, I want to climb up the ladder in the medical field." She likes the stability and professionalism of working at CCOR and said, "I like everyone I come in contact with." Theresa would like prospective employees to know that if they "do their jobs and stay focused, the job should be very easy and rewarding." Congratulations to Theresa for earning the title of Aide of the Month for April 2017. She has received a gas gift card as a token of appreciation for her hard work.



## Office Holidays

CCOR offices will be closed on Monday, May 29th for Memorial Day and will reopen on Tuesday, May 30th. Payroll will be delayed one day, to Friday June 2nd.

## National Nurses Week



National Nurses Week is May 6-12 and CCOR would like to extend a special thanks to our nurses as they continue to provide the highest level of quality care to our clients. They deserve special recognition for their efforts in delivering compassionate care while embodying the principles of ethical practice in their profession. If you see one of our dedicated nurses, be sure to say thanks.

# BCCR Pink Ribbon Run & Family Fitness Walk



The Breast Cancer Coalition of Rochester is having their Pink Ribbon Run and Walk on Mother's Day, May 14th, and CCOR is honored to be one of their supporters. In addition to being a sponsor, CCOR has a team and you can join in! Go to [bccr.org/pink-ribbon-run-walk](http://bccr.org/pink-ribbon-run-walk) to register today and link your fundraising page to the CCOR team. If you have questions or need help registering, please contact Marie at 585.546.1600 x133.



The Breast Cancer Coalition of Rochester's mission is to make eradication of breast cancer a priority through education and advocacy, to empower women and men to participate fully in decisions relating to breast cancer, to provide support to those coping with a breast cancer diagnosis, and to promote and focus research into the causes, prevention, treatment and cure of breast cancer.

If you or someone you know has been diagnosed and you are looking for support, you can contact the Breast Cancer Coalition of Rochester at 585.473.8177, [info@BCCR.org](mailto:info@BCCR.org) or check out their website at [BCCR.org](http://BCCR.org).

## Employee Assistance Program

### What is EAP?

It is a no cost benefit to employees which offers services to help promote well-being and enhance the quality of life for them and their families. The EAP is **a completely confidential support service** that is designed to offer assistance that employees and their families need. These free support services are available 24 hours a day, 7 days a week. Please, call CCOR Human Resources if you have any questions.

### What can EAP help me with?

Consultants are available to assist with a variety of everyday issues, including unexpected personal, financial, and legal matters.

#### Help with Health

- Healthy Living
- Stress Management
- Mental Health
- Diet and Fitness
- Overall Wellness



#### Help with Family

- Parenting Support
- Child and Elder Care
- Learning Programs
- Special Needs Help



#### Help with Legal & Financial

- Legal Issues
- Will Preparation
- Taxes
- Debt
- Financial Planning Tools and Assistance



Connect to a counselor for free support services:



Email: [eapcounselor@ighcorp.com](mailto:eapcounselor@ighcorp.com)



Phone: 1.800.386.7055  
Available 24 hours a day, 7 days a week



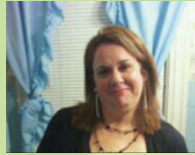
Web: [www.ibhworklife.com](http://www.ibhworklife.com)  
(User name: **Matters** Password: **wlm70101**)



# Celebrating 20 Years of Caring

## Employee Perspective

by Mercy Kryk



My name is Mercy Kryk. I have worked for Companion Care of Rochester since March 2006. When I took my position as an HCSS, I never thought I would still be employed by CCOR 11 years later. I have stayed with CCOR all this time because they treat you like family. Al Gauvin is a great person to work for because he knows everyone by name and takes time out of his day to speak with his staff. Al has been there for me in bad times and good times. When I went out on medical leave, I was able to care for the same clients when I returned. The office staff is also great and will respond to our concerns in a timely manner. The best thing about my job is that I work with CCOR clients and I get this feeling that I am making a difference in their lives. This company was built on family and to this day that motto is still in place. I want to say thank you to everyone in the office and also the field staff for helping build a community that we can all be proud to work for.

We are celebrating our 20th anniversary and we would not be here without you! To show our appreciation, we invite you, our dedicated staff and clients, to attend our monthly social hours at your nearest CCOR location.

Please join us for **Free Food and Raffles** every month.

May 19th 11:30am-2pm  
Pizza Party

June 16th 9am-11:30am  
Coffee Hour

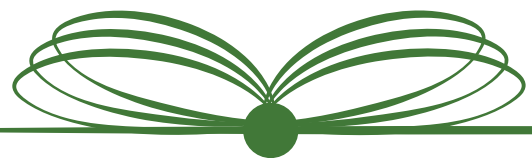
Hope we see you there!

Check your local office or the next newsletter for additional details

## Facebook Winner!



Congratulations to Joan, who was the winner of our March Facebook Raffle. Like our Facebook page so you don't miss our monthly giveaways!



## Referral BONUS!

Don't miss out on the opportunity for a \$500 referral bonus for you and the referred employee!

Call the office or pick up a bonus program flier for more information.



HIPAA violations and FRAUD **must** be reported  
**Anonymous Hotline 585-546-1219**

**Website: ccorhome.com | Phone: 844-546-1600**